New connections/Additional Load, where power supply can be provided from existing network Format VI

Month-Apr'25

Service Area	Standard	Pending complaint of the previous month	Complaint received during the month	Total Complaint	Complaints attended during the month			Balance complaint to be attended
					Within Specified Time	Beyond specified time	Total	
1	2	3	4	5=3+4	6	7	8=6+7	9=5-8
Where no RoW or road cutting permission is required	Within three days (3) in metropolitan areas, seven days (7) in other municipal areas and fifteen days (15) in rural areas	3312	14345	17657	11208	0	11208	6449
Where RoW or road cutting permission is required	Additional 7 days where no RoW or road cutting permission is required	74	265	339	141	0	141	198